

# 2012 CONSUMER CONFIDENCE REPORT (CCR) CERTIFICATION

<b>Community Water System Name:</b>	OSCEOLA WATERWORKS
<b>Community Water System ID:</b>	64903410

**You must complete and send this form by July 1, 2013 to your Regional DNR Drinking Water Representative at the following address:** KEN SCHERER, DNR- REGIONAL HEADQUARTERS, 810 WEST MAPLE STREET, SPOONER, WI 54801, 715-635-4052, FAX#: 715-635-4027

**You must include an actual copy of the CCR.**

***I confirm that this system's Consumer Confidence Report was distributed to customers as indicated below and information contained in the CCR is correct and consistent with compliance data submitted to DNR.***

Options for CCR distribution are based on population served. Check all items that were completed.

**100,000 or more consumers. All of the following are required:**

- CCR was posted on the Internet at: http:// \_\_\_\_\_
- CCR was distributed by mail or electronically\* on (date): \_\_\_\_\_
- CCR is available to the public upon request

**10,001-99,999 consumers. All of the following are required:**

- CCR was distributed by mail or electronically\* on (date): \_\_\_\_\_
- CCR is available to the public upon request

**501-10,000 consumers. The following is required:**

- CCR is available to the public upon request

**At least one of the following options is also required:**

- Option 1:**  
CCR was distributed by mail, electronically\* or direct delivery. List method and date: \_\_\_\_\_
- Option 2:**  
CCR was published in a local newspaper. Attach copy, name of publication and date. Customer was also informed in newspaper, water bill or other method that CCR will not be mailed but is available upon request. List method of notification that CCR will not be mailed: \_\_\_\_\_
- Option 3:**  
CCR was distributed by mail, electronically\* or direct delivery. List method and date: \_\_\_\_\_  
CCR was also published in a local newspaper. Attach copy, name of publication and date.

**500 or fewer consumers. At least one of the following is required:**

- A notice that the report is available upon request was delivered by mail, door-to-door delivery, or posted in an appropriate location. It says CCR will be delivered by fax, mail or hand upon request.
- CCR was distributed by mail or electronically\* on (date): \_\_\_\_\_

**All systems with non-bill paying consumers (e.g., business customers, renters, workers) must make good faith effort to also reach these water users. At least one of the following is required:**

Check all that apply.

- Published CCR in local newspaper. Copy attached.
- Posted CCR in public places. List of locations attached. — Village Hall
- Advertised availability of CCR upon request. Announcement attached.
- Posted CCR on the Internet at: http://v.l.osceola.wi.us
- Mailed CCR to postal patrons in service area. Zip codes used are attached.
- Delivered multiple CCR copies to single bill addresses serving apartments, businesses, and large employers, etc.
- Delivered CCR to community organizations. Attach list.
- Other. Description attached.

**Certified by:** Joel B. West Village Administrator 6/28/2013  
(Name, Title) (Date)  
715-294-3498 joelwest@osceola.com  
(Phone) (E-mail address)

**\*If electronic delivery was used you must provide additional information. See reverse side.**

If electronic delivery was used in lieu of mailing the CCR, check which method of electronic delivery was used.

- \_\_\_\_\_ An e-mail was sent to consumers containing a **link (URL) to a web page that contained the CCR**. The e-mail included a statement encouraging readership. It also instructed how to request a paper CCR. E-mails that bounced back as undeliverable were addressed by sending the customer a CCR by another direct delivery method. **A copy of the e-mail message is attached.**
- \_\_\_\_\_ An e-mail was sent to consumers containing an **electronic copy of the CCR as an attachment in a format that can be viewed without paying for additional software (e.g., PDF format)**. The e-mail included a statement encouraging readership. It also instructed how to request a paper CCR. E-mails that bounced back as undeliverable were addressed by another direct delivery method. **A copy of the e-mail message is attached.**
- \_\_\_\_\_ An e-mail was sent to consumers containing the **CCR as text and tables within the message**. The e-mail included a statement encouraging readership. It also instructed how to request a paper CCR. E-mails that bounced back as undeliverable were addressed by sending the customer a CCR by another direct delivery method. **A copy of the e-mail message is attached.**

**For any of the above methods, undeliverable e-mail messages were addressed by doing the following:**

- 
- A bill or other mailing to customers contained a link (URL) to a web page that contained the CCR**. The URL was prominently displayed in the mailing. It included an option for the customer to request a paper CCR and included a statement about water quality to promote readership. In addition, a separate notification was given to customers who use electronic payment, since not all customers who electronically pay their bills may receive a paper bill or open a paper bill if they do receive it. **A copy of the bill or mailing is attached. A copy of the notification given to customers who use electronic payment is enclosed.**

OSCEOLA UTILITIES • 310 Chieftain Street • P.O. BOX 217  
 OSCEOLA, WI 54020 • (715) 294-3498 • www.vil.osceola.wi.us

READING DATES		BILLING DATE
PREVIOUS 4/16/13	PRESENT 6/19/13	6/19/13

PREV	PRES	USAGE	DESCRIPTION	AMOUNT
30210	30220	10	WATER	5.06
30210	30220	10	SEWER	6.00

UNITED STATES POSTAGE  
 FIRST CLASS MAIL  
 U.S. POSTAGE PAID  
 OSCEOLA, WI  
 PERMIT NO. 18  
 PITNEY BOWES  
 RETURN SERVICE REQUESTED  
 02 1P  
 \$000.35  
 ACCOUNT NUMBER 000AB014-021  
 ZIP CODE 54020  
 DUE DATE 7/09/2013  
 AFTER DUE DATE PAY \$12.46  
 SERVICE ADDRESS  
 124 COTTAGE DR  
 SEE REVERSE SIDE FOR ADDITIONAL INFORMATION  
 PLEASE RETURN BOTTOM STUB WITH PAYMENT

2012 Consumer Confidence Report Available  
 News & Reminders on Website and Facebook Page

Polk County

Phillip Bock, being duly sworn, doth depose and say that he is an authorized representative of THE OSCEOLA SUN, a newspaper published at Osceola, Wisconsin, Polk County, State of Wisconsin, and that an advertisement of which the annexed is a true copy, taken from said paper, was published therein on

May 1, 2013

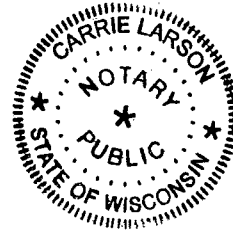
*Phillip Bock*

Signed

Subscribed and sworn before me,  
this 19th day of June, 2013.

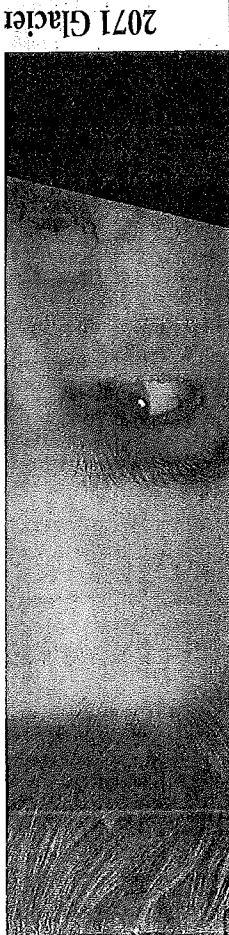
*Carrie Larson*

Notary Public, Polk County, Wisconsin  
My commission expires February 12, 2017.



STATE OF WISCONSIN  
POLK COUNTY COURT  
IN THE MATTER OF

greatpa.com | explore greatpa  
Visit at St. Louis Fair location  
OFFER EXPIRES  
\$4.99  
ANY



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Saulstaffing.net  
651-604-8929  
AFFING, INC.  
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TAFING  
ATM ON SITE  
se note the new dates & hours.  
Toddler Cars  
Ford Trucks • Dune Buggies

# 2012 Consumer Confidence Report

## OSCEOLA WATERWORKS, PWS ID 64903410

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published

If you would like to know more about the information contained in this report, please contact James A. Schmidt at (715) 294-2233.  
The Board meets on the second Tuesday of the month in the Village Hall at 7 p.m.

### Information

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's safe drinking water hotline (800-426-4791).  
Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and people on chemotherapy, are particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

### Source(s) of Water

Source	Depth (in feet)	Status
Groundwater	595	Active
Groundwater	600	Active
Groundwater	260	Reconstructed well

For a summary of the source water assessment please contact James A. Schmidt at (715) 294-2233.

### Additional Information

Drinking water, both tap water and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land and through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or other activities.

Contaminants that may be present in source water include:  
 - Natural contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.  
 - Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.  
 - Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.  
 - Synthetic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from household cleaning products, automotive maintenance products, automotive exhaust, dry-cleaning operations, and other consumer products.  
 - Radionuclides, which can be naturally occurring or be the result of oil and gas production and mining activities.  
 - Volatile organic chemicals, which can be naturally occurring or be the result of oil and gas production and mining activities.

### Number of Contaminants Required to be Tested

The CCR displays the number of contaminants that were required to be tested in the last five years. The CCR may contain up to five years' worth of water quality results. If a contaminant is tested annually, or more frequently, the results from the most recent year are shown on the CCR. If testing is done less frequently, the results shown on the CCR are for the most recent test.

Contaminant Group	# of Contaminants
Disinfection Byproducts	2
Inorganic Contaminants	18
Microbiological Contaminants	3
Radioactive Contaminants	4
Synthetic Organic Contaminants including Pesticides and Herbicides	29
Unregulated Contaminants	20
Volatile Organic Contaminants	20

### Biological Contaminants

Contaminant	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2010)	Violation	Typical Source of Contaminant
TCR presence of coliform bacteria in >=5% of monthly samples	0	1				NO	Natural present in the environment

### Disinfection byproducts

Contaminant	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2010)	Violation	Typical Source of Contaminant
Chloroform (ppb)	60	60	2	1-2	09/13/2010	NO	
DBP (ppb)	80	0	10.4	10.4-10.4	08/17/2010	NO	By-product of drinking water chlorination

### Inorganic Contaminants

Contaminant	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2010)	Violation	Typical Source of Contaminant
Aluminum (ppm)	10	n/a	2	2-2	07/26/2011	NO	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Iron (ppm)	2	2	.053	.048-.053	07/28/2011	NO	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Lead (ppm) AL=1.3	1.3	1.3	.6200	0 of 10 results were above the action level	08/31/2011	NO	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
Fluoride (ppm)	4	4	.5	.2-5	07/26/2011	NO	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Nickel (ppb) AL=15	0	3.10	0 of 10 results were above the action level		08/31/2011	NO	Corrosion of household plumbing systems; Erosion of natural deposits
Chromium (ppb)	100	1.4000	1.4000	1.000-1.4000	07/28/2011	NO	Nickel occurs naturally in soils, ground water and surface waters and is often used in electroplating, stainless steel and alloy products.
Cadmium (ppm)	n/a	n/a	14.00	13.00-14.00	07/26/2011	NO	n/a

### Radioactive Contaminants

Contaminant	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2007)	Violation	Typical Source of Contaminant
Radium (pCi/L) EXCL. R & U	15	0	2.4	2.4	07/26/2011	NO	Erosion of natural deposits
Radium (pCi/L) INCL. R & U	n/a	n/a	2.4	2.4	07/26/2011	NO	Erosion of natural deposits
Thoron (pCi/L)	5	0	4.8	4.8	07/26/2011	NO	Erosion of natural deposits

### Unregulated Contaminants

Contaminant	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2011)	Violation	Typical Source of Contaminant
1,1-Dichloroethane (ppb)	n/a	n/a	1.70	1.10-1.70	09/13/2010	NO	n/a
1,1-Difluoroethane (ppb)	n/a	n/a	5.9	4.60-5.90	08/17/2010	NO	n/a
1,1-Dichloroethene (ppb)	n/a	n/a	.43	.22-.43	09/13/2010	NO	n/a

before me,  
June, 2013.

Consin  
2, 2017.

